### **Purpose**

## **Purpose**

Manager Self-Service (MSS) is a single access point for Managers (or Supervisors) to find employee information and perform managerial tasks.

MSS users must hold a Chief Position in their department (e.g. Organizational Unit) and will only have access to their direct reporting employees.

The **General Information** page in located on the *My Team* workset in MSS. Managers will use the **General Information** to find basic information about their employees.

The General Information page includes the following sections:

**Employee Search** - A tool that resides at the top of the screen and is where the manager sees a list of his/her employees. When an employee is selected from the list, the lower part of the screen is refreshed with that employee's data.

**General Data** - Provides the manager with an overview of the selected employee's master data, organizational data, and work contact information.

Personal Data - Displays the selected employee's personal home address.

Monitoring of Tasks - Displays dates, reminders, and tasks for the selected employee.

**Company Properties** - Display the state objects on loan for the selected employee (e.g. computer, ID, etc.).

**Related Activities (Self-Service for My Employees)** - Allows managers to access and maintain important information for the selected employee. For example, the manager can display of maintain a time sheet. The manager can also display personal addresses and phone numbers (including access emergency contact information).

### **Trigger**

Use this service in Manager Self-Service (MSS) to display the General Information page.

#### **Prerequisites**

- A MySCEmployee portal user ID.
- MSS users must hold the chief position in their department (organizational unit).
- MSS users must have an employee master record (e.g. a personnel number) in SAP with an active Communications Infotype record (IT0105).
- Applicable roles and authorizations (portal and SAP).

#### Menu Path

Use the following menu path(s) to begin this transaction:

MySCEmployee Portal → MSS → My Team → Employee Information → General Information

## **Transaction Code**

**MSS** 

## **Helpful Hints**

 Always navigate within the MySCEmployee portal (utilize the tabs, links, etc.). Do not use the 'Back' and 'Forward' buttons on the Internet Explorer (I.E.) toolbar, as they can give atypical results.

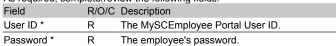
### **Procedure**

**1.** Start all MSS application by logging on to the MySCEmployee Portal:





**2.** As required, complete/review the following fields:



3. Click the Log on button Log on.



After the user is logged on, the tabs on the main page will vary by user, depending on their roles and authorizations. For example, only managers will see a tab for Manager Self-Service (MSS) when they log on to the MySCEmployee portal.



When using web applications that maintain or create data, always ensure you leave the application (or log off) when you complete your work. This will prevent record locking.

**4.** After logging on, the user will be defaulted to the MySCEmployee Home Page.



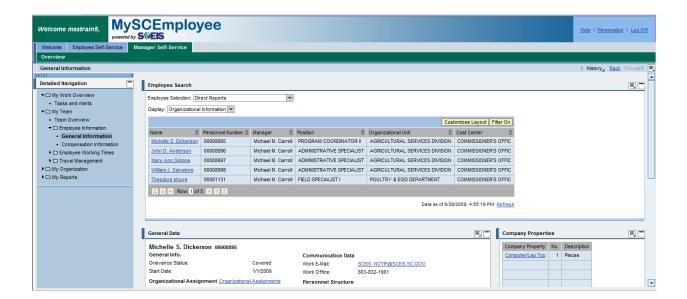
5. Click the Manager Self-Service tab Manager Self-Service





MSS users will be defaulted to the 'Tasks and Alerts' page.

**6.**Go to the 'Detailed Navigation' on the left section of the screen. Navigate to the **General Information** page by expanding the folders down the tree structure.





The **General Information** page consists of the following sections:

**Employee Search** - A tool that resides at the top of the screen and is where the manager sees a list of his/her employees. When an employee is selected from the list, the lower part of the screen is refreshed with that employee's data.

**General Data** - Provides the manager with an overview of the selected employee's master data, organizational data, and work contact information.

Personal Data - Displays the selected employee's personal home address.

Monitoring of Tasks - Displays dates, reminders, and tasks for the selected employee.

**Company Properties** - Display the state objects on loan for the selected employee (e.g. computer, ID, etc.).

**Related Activities (Self-Service for My Employees)** - Allows managers to access and maintain important information for the selected employee. For example, the manager can display of maintain a time sheet. The manager can also display personal addresses and phone numbers (including access emergency contact information).

**7.** Scroll to the top of the page to use the **Employee Search** tool.





Managers can change the display for the list of employees by selecting the drop-down from the Employee Selection or Display.

- **Employee Selection** Select 'Direct Reports' to show all directly reporting employees in the manager's org unit. Select 'All Employees' to also include the employees in the lower-level org unit (if applicable).
- Display Select 'Organizational Information' to display the employees' basic data from the org structure. Select 'Employee Data' for minimal employee information.



The list can be sorted on any column. To sort, click the arrows to the right of the column name. Additional displays can be used via the 'Filter' button/function.

- **8.** From the **Employee Search** section, click the link of an employee to display his/her information in the lower sections of the page.
- **9.** Scroll down the page to the **General Data** section of the page:



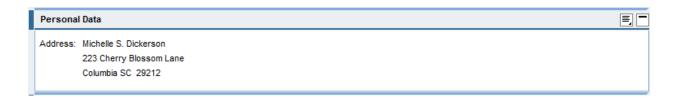


The **General Data** section is divided into four quadrants: General Info, Communication Data (work contact information), Organizational Assignment (position title, department, etc.), and Personnel Structure (Agency and type of employee).

**9.1.** To display an employee's history in the org structure (e.g. previous position, org unit, manager, etc.), click Organizational Assignments.



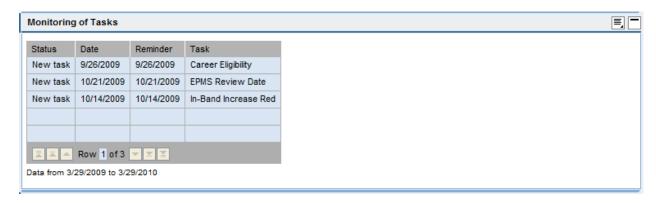
**10.** Scroll down the page to the **Personal Data** section:





The **Personal Data** section displays the employee's home personal address (Permanent Residence).

**11.**Scroll down the page to the **Monitoring of Tasks** section:





The **Monitoring of Tasks** section shows important dates and reminders for various tasks that are tracked on the employee's master record (e.g. EPMS Review Date, Return from LOA, etc.).

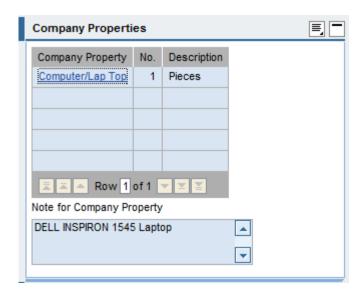
12. Scroll down the page to the Absence Days section:





The **Absence Days** section displays previously taken time off (Absences).

**13.** Scroll up to and to the right to the **Company Properties** section:





The **Company Properties** section displays the state's property that is on loan to the employee (e.g. Computer, Keys, ID, etc.). To see the details, click the link for the property from the list. If more details are noted on the record, it will be displayed in the 'Note for Company Property' section.

**14.** Scroll down the page to the **Related Activities** section (a.k.a Self-Service for My Employees):



## 14.1. Record Working Time

Click Record Working Time to go to the selected employee's Time Sheets. Managers can display and employees Time Sheet or maintain their Time Sheet for them (in the event the employee is unable to).

NOTE: The manager will still need to APPROVE the time in a subsequent step. To approve working times in MSS, go to: *My Team -->Employee Working Times --> Approve Time Sheet Dat a* 



Reference for maintaining time sheets: ESS - Record Working Time

### 14.2. Addresses and Emergency Contact Information

Click Addresses and Emergency Contact Information to go to the selected employee's address information. Managers can display the employee's personal addresses and phone numbers (home, emergency contacts, etc.). Managers also have the ability to maintain the address data for the employee (in the event the employee is unable to).



Reference for maintaining address information: ESS - Addresses and Emergency Contact Information

## 14.3. Personal Data

Click Personal Data to display additional personal data for the selected employee.

NOTE: This is a display only view; managers do not have the ability to maintain this information.



Reference for displaying personal data: ESS - Personal Data

# Result

You have displayed the General Information page for your employees.